

## Rental conditions in our apartments

- ▶ Bed linen and towels are provided in all of our apartments. There is no extra charge for this.
- ▶ Prices shown are per apartment per night. The price is normally not affected by the number of people staying in the apartment, unless specifically said. The apartments have a capacity as shown on the website, and may not be booked for greater numbers without our consent.
- ▶ To make a booking you need to pay a downpayment of 25-30% of the total charge plus taxes. This is calculated automatically for you when you make the booking online. This is non-refundable.
- ▶ The remaining of the cost is payable on arrival in cash.
- ▶ On arrival you will also be asked for 150 euros as a deposit against damage made during your stay. This normally should be delivered by credit card details (we do not charge the card, just keep the details during your stay). If in cash the amount will be returned in full when you leave the apartment, assuming it is undamaged of course!
- ▶ There is an extra charge for clearing 60 Eur, however we expect our clients to take out the garbage and wash up in the kitchen before departure. There are no extra charges for gas, electricity etc.
- ▶ The apartments are cleaned between guests only, unless otherwise specified. During your stay you are responsible for the cleanliness of the apartment.
- ▶ The keys are given to you on arrival at the apartment. You will be met there at a time specified by you and after agreement with you we will meet you at the apartment. If you lose the keys during your stay, you will be charged by 80 Euros, which will be taken from your deposit or paid in cash to us.
- ▶ Arrivals are not normally before 4 pm, and departures should be before 11 am. Normally provisions can be made with us for earlier checkin and later checkout, or a place to leave the luggage during the hours between, but the apartment should be vacated to allow for cleaning. Arrivals between 21.00 and 24.00 hours is charged with an extra 30 Euros. Arrival after midnight is charged with an extra 50 Eur.
- ▶ We require a minimum stay of three nights. You can book less than 3 night but will however have to pay a cleaning fee of 60 Euros.
- ▶ When booking the apartment you pay a downpayment, which can be refunded if cancellation is notified more than 30 days before arrival, retaining a 5% administration fee. Otherwise, it will not be refunded. On arrival at the apartment you pay the remaining, once paid, is non-refundable.

**Download the conditions in pdf-format >>**



Avenida Tourist Homes, S.L.  
 Carrer Roger de Lluria 46, 3-2, 08009 Barcelona | Tel: +34 93 342 5337 |  
 e-mail: [info@avenidabarcelona.com](mailto:info@avenidabarcelona.com)